Attorney Docket: 090933-0276149 Client Reference: EP-002

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re PATENT APPLICATION of: KROTHAPALLI ET AL.

Application No.: 09/765,056

Group Art Unit: 2152

Filed: January 17, 2001

Examiner: ZHONG, Chad

Title: AUTOMATIC FILING AND SUBMISSION OF COMPLETED FORMS

I hereby certify that, on the date shown below, this paper (along with any paper retransmitted to the Patent and Trademark Office, (703) 872-9306.

Date: April 8, 2005

## AMENDMENT and RESPONSE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

This is a response to the Office Action mailed December 10, 2004.

## Request for Extension of Time

Applicants request an extension of time from March 10, 2005 to the date hereof to submit this Response. The Commissioner is authorized to charge Deposit Account 50-2213 (Order No. 090933-0276140) for the requisite one-month small entity extension fee of \$60.00.

Please amend the above-identified application as follows:

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KROTHAPALLI ET AL. -- 09/765,056 Client/Matter: 090933-0276149

Applicants disagree that the concepts and advantages provided in claims 5 and 8 are well known or expected in the art. Applicants submit that the combination of providing vocal input to a device of limited capability such that the vocal input initiates automatic filling of documents with information obtained during prior similar transactions is indeed novel and unexpected. While voice response systems are known in the art for navigating menus in call centers, the presentation of information provided by embodiments of the present invention presents new and non-obvious combinations. Applicants therefore traverse the rejection and request withdrawal of the rejections of claims 5 and 8.

All objections and rejections having been addressed, it is respectfully submitted that the present application is in a condition of allowance and a Notice to that effect is earnestly solicited. If any points remain in issue which the Examiner feels may be best resolved through a personal or telephone interview, the Examiner is kindly requested to contact the undersigned at the telephone number listed below.

Please charge any fees associated with the submission of this paper to Deposit Account Number 502213. The Commissioner for Patents is also authorized to credit any over payments to the above-referenced Deposit Account.

Dated: April 8, 2005.

Respectfully submitted,

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